



Equine Design
Baroque Horse Store
Melissa Fischbach
21512 Orr Springs Road
Ukiah, CA 95482
707-937-2133 10am-7pm PST

RETURN FORM
Refund, Return, Exchange policies

All returns must be in UNUSED condition, within 10 business days of receiving date (tracked with delivery confirmation number)

All returns must have any ORIGINAL TAGS still attached and must be accompanied with this return form.

All returns must be shipped back INSURED by Priority mail, FedEx or USPS.

Any items returned AFTER 10 days, dirty, used, or damaged by incorrect use. May not qualify for a full refund and may be subject to a 20-65% restocking fee at the shops digression.

If you have any questions about returning an item please call.

I am returning this items because:

____(1) Not as described ____ (2) Too big ____ (3) Too small ____ (4) Faulty ____ (5) Other

Please explain if you checked (1, 4, 5) _____

Original purchase date, and transaction number: _____

The items I am returning /exchanging is _____

Please refund purchase price for this item is \$ _____ (minus, any tax or shipping charges, applied to initial order)

I would like to exchange for _____ price \$ _____

I have included a check in the amount of _____
for additional shipping charges for my exchange item (\$5.00 small items, \$12.00 for heavier items bits, bridles etc)

Please make check payable to: Equine Design

Or use PayPal and send payment to: equinedesign@wildblue.net

Or provide Credit card info; card type: _____ card number _____ exp date _____

crv _____ (last 3 digits on back of card or 4 if amer. Express) name on card _____

Name: _____ email address used in original purchase _____

Shipping address: _____

town _____ State _____

Zip or postal code _____ Country _____

Telephone number _____ cell _____

Additional Notes: